Phone: 1-800-852-5655 • Fax: 1-888-722-7307 Email: groupsales@GoCollette.com

Tuesday, October 17, 2023

CONFIDENTIAL Group Reservation Confirmation Letter

Thank you for choosing Collette. We sincerely appreciate your business.

Tour: Iceland's Magical Northern Lights Departing: Tuesday, November 5, 2024

Please carefully review this letter as your confirmation for travel. Included below is a summary of your departure date, destination, group reservation number, and financial terms. Please initial and sign this confirmation form and return to Collette. Please keep a copy for your records.

Buffalo Retired Teachers Association

212 Burroughs Dr.

Buffalo, NY 14226

Attn: Russ Gervasi Phone: 716-479-4856 **Group Reservation Number** 1153262

Business Development Manager AC – Kevin Ferguson

Currency Code

USD

Deposit Amount

Final Payment Due Departure Gateway

Number of Seats Held Seat Reduction Date

A deposit of \$698 per person is due upon reservation.

Sep 07, 2024

Greater Buffalo Intl Airport

May 06, 2024

Base per person Rates: **Double \$3,891**; Single \$4,491 * (see terms)

(Base Rates include the following components. Items with double asterisk (**) are not included in the above rates) (Rates and components are based on a group of 10 or more, unless otherwise noted)

Start Date	End Date	Item		Price	Commission %
		Offer: Per Person from BUF, valid till May 06, 2024		-\$250	0
Nov 05, 2024	Nov 05, 2024	Airfare - Greater Buffalo Intl Airport (BUF)		* \$1,170	0
Nov 06, 2024	Nov 11, 2024	Iceland's Magical Northern Lights	Double	\$2,519	0
			Single	\$3,119	0
Nov 06, 2024	Nov 06, 2024	Arrival Transfer - Air Inclusive		Included	0
Nov 06, 2024	Nov 06, 2024	Credit for Hometown Transfer		\$-50	0
Nov 06, 2024	Nov 06, 2024	Supplemental Billing		\$102	100
Nov 06, 2024	Nov 06, 2024	Air taxes and fees		\$150	0
Nov 06, 2024	Nov 06, 2024	Land & Air International Travel Protection Plan 8 Days or		\$449 **	10
		Less			
Nov 11, 2024	Nov 11, 2024	Departure Transfer - Air Inclusive		Included	0

Commission payable to Buffalo Retired Teachers Association

IMPORTANT CONDITIONS: Your price is guaranteed once deposit is received by Collette. Your price is not subject to increase after the deposit is received, except for charges resulting from increases in government-imposed taxes or fees. Once deposited, you have 7 days to send us written consumer consent or withdraw consent and receive a full refund. (See registration form for consent.)

Initial	

Tuesday, October 17, 2023 Group Reservation Number: 1153262

GROUP AIR CONFIRMATION

TERMS

Air

- Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.
- · Air rates, schedules, taxes and fees are subject to change until passengers have paid in full.
- If air is cancelled within 120 days of departure, penalties may apply (see Cancellation Charges below). At time of booking, we require that travelers provide the legal name as it appears on their government issued identification that will be used at time of travel. Any name changes will result in penalties and additional cost for new air reservations. If Travel Protection Plans have not been purchased and a reservation is cancelled for any reason prior to departure Air is 100% non-refundable once paid in full.
- If you have selected Instant Purchase air, the deposit required is the full cost of the airfare plus the land package deposits- all of which is non-refundable.
- Groups who purchase Collette Air will receive complimentary hotel transfers on the scheduled day of arrival and departure, including pre or post stays.
- If Elite Air has been purchased (Premium Economy, Business Class or First Class), it may only apply for the international portion of the journey only. Refer to your air itinerary for details.
- Elite Air pricing (Premium Economy, Business Class or First Class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

Service is limited and not available on all flights or carriers. If you purchase an upgrade we cannot guarantee the same flight schedule as the group.

Air Charges *

- *Airfare: For your convenience, we offer airfare for purchase with all tour packages. If you purchase an air inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your price is guaranteed once deposit is received by Collette. Your price is not subject to increase after the deposit is received, except for charges resulting from increases in government-imposed taxes or fees. Preassigned seats are limited and may not be available on every flight or departure date.
- Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

Deposits and Names

- A per person deposit is due with legal names of each traveler.
- Should your clients decide to purchase our Travel Protection plan they must do so at time of booking.
- Payment of a per person Travel Protection plan fee guarantees a full refund of all payments (including deposit) except for the Travel Protection plan fee itself, in case of cancellation of travel plans for any reason prior to the day of departure.
- All names submitted to Collette must appear exactly as shown on passengers' government issued identification that will be used at time of travel.
- Any name changes will result in penalties and additional cost for new air reservations

Pre-Sold Options/Pre-Post Hotels/Extensions

- 5% commission is paid on pre-sold options. (Some options may be non-commissionable.)
- Options purchased on tour are non-commissionable.
- Extension commission and comps will match land.
- 10% commission is paid on pre or post hotels.

Revision Fees

- A handling fee of \$25.00 per transaction will be assessed for any change or revision made to a reservation.
- A change of departure date within 11 months of departure will be treated as a cancellation, and cancellation charges will apply: http://www.gocollette.com/about-collette/terms-and-conditions
- If flight changes or flight cancellations are requested, revision fees or airline cancellation fees will apply.

Seat Reductions

On the seat reduction date, your group space will be reduced to the number of seats under deposit with names.

Triple Rooms

Triple rooms are normally a standard double room with 2 beds. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

If you have not purchased waivers, and you need to cancel for any reason prior to the day of departure, the Cancellation Fees are as follows:

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 40% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 75% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If Travel Protection Plan has not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Payment of a Per Person Travel Protection Plan Fee guarantees a full refund of all payments (including deposit), except the Travel Protection Plan Fee itself, made to Collette for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan Fee with Air only covers airline tickets you have purchased from Collette. Exception: If you originally purchased nonrefundable airline tickets, Part B of the Travel Protection Plan may provide a refund for the airline tickets, taxes, or fees in the event of a cancellation for a covered reason (see Part B for more details). The Travel Protection Plan Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. However, the Part B travel insurance includes a single supplement benefit of \$1,500 for certain covered reasons as detailed in Part B. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. Cancellation waiver protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. Cancellation waiver does not indemnify you from penalties if you chose to cancel partial tour components or air. If you chose to partially cancel your vacation, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

FORUM SELECTION AND CHOICE OF LAW:

Please send payment to:

This Agreement shall be governed and interpreted pursuant to the laws of the State of Rhode Island by mutual agreement of the parties hereto and the Federal and State Courts in Rhode Island shall have exclusive and sole jurisdiction over any dispute, controversy or suit arising relative to this Agreement.

If any information is not correct, please notify us within 24 hours.

This document contains confidential information and is intended only for the individual or organization named. If you are not the named addressee you should not disseminate, distribute or copy this document. Please notify the sender immediately if you have received this by mistake and delete if electronically received.

Attn: Accounts Receivable 162 Middle Street

Pawtucket RI, 02860 Fax: 1-401-727-9014

Collette

Initial _____



Collette Buffalo Retired Teachers

Association presents

Iceland's Magical Northern Lights

Departing November 5 – 11, 2024



Highlights...

Reykjavík • Northern Lights Cruise • Search for the Northern Lights • Golden Circle • Thingvellir National

Park • Gullfoss • Lava Exhibition Center • Vik •

Seljalandsfoss • Skógar Museum • Skógafoss • Skaftafell

National Park ● Jökulsárlón Glacial Lagoon ● Sólheimajökull Glacier • Blue Lagoon

7 Days ● 11 Meals 6 Breakfasts • 5 Dinners

BOOK NOW: Double \$3,641; Single \$4,241

Regular rates: Double \$3,891; Single \$4,491

* All Rates are Per Person and are subject to change

Included in Price: Round Trip Air from Greater Buffalo Intl Airport, Air Taxes and Fees/Surcharges, Hotel Transfers

**If interested in flying out of another gateway, please call for rates

Not included in price: Cancellation Waiver and Insurance of \$449 per person

Upgrade your in-flight experience with Elite Airfare

Additional rate of: Business Class \$3.290

* Elite Air pricing (Premium Economy, Business Class or First class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability

† Refer to the reservation form to choose your upgrade option

IMPORTANT CONDITIONS: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees. Once deposited, you have 7 days to send us written consumer consent or withdraw consent and receive a full refund. (See registration form for consent.)

Day 1: Overnight Flight

You're on your way to Iceland, a land and culture forged by fire and ice. Where steaming lava fields and massive glaciers sculpt mountains and valleys, leaving thundering waterfalls and plunging fjords. In this land of many natural wonders, enjoy the rare opportunity to search for the aurora borealis — one of nature's most dazzling light displays, also known as the northern lights.*

Day 2: Reykjavík, Iceland - Tour Begins

Your tour opens in Reykjavík, Iceland's capital city. Make yourself comfortable at your hotel upon arrival, as your rooms are ready for an early check-in and breakfast awaits you. This afternoon, get acquainted with old town Reykjavík with a local guide on a walking tour featuring the harbor, city hall, the Parliament building, and the nearby cathedral, dating back to 1796. Gather with your fellow

travelers at a popular restaurant for dinner featuring Icelandic cuisine. This evening, take an exhilarating northern lights cruise** and sail into the darkness of Faxaflói Bay in search of the aurora borealis.* Today breakfast and dinner will be included.

Day 3: Reykjavík-Golden Circle-Lava Exhibition Center-Seljalandsfoss-Vik

This morning, travel the Golden Circle to experience natural wonders, including the explosive Geysir thermal area and the double-cascade Gullfoss waterfall. You'll also experience the famous Thingvellir National Park, where you'll stand upon the crest of the Mid-Atlantic Ridge. In the afternoon, stop at the Lava Exhibition Center and delve into Iceland's past and present volcanic eruptions. Afterward, witness Seljalandsfoss, a rushing waterfall where you may walk behind the water for unique views from the

inside out. Next, continue onto Vík. Drive or venture on foot into the stillness of rural Iceland in search of the northern lights. You'll enjoy three nights of searching to increase your likelihood of catching a glimpse of these elusive lights.* *Today breakfast and dinner will be included.*

Day 4: Reynisfjara - Skógar Museum - Vík

Begin your day with journey to Reynisfjara, a volcanic sandy beach surrounded by basalt formations and home to thousands of nesting sea birds. Look out over the natural rock formations at Dyrhólaey, a small peninsula of volcanic origin towering over the ocean. Next, visit the Skógar Museum and discover its turf-built homes and artifacts. Afterward, stand in awe before the impressive Skógafoss waterfall, one of Iceland's biggest and most beautiful waterfalls. Cap off your day with a visit to Sólheimajökull Glacier, Iceland's fourth largest glacier. After dinner, gaze at the sky in search of the northern lights.* *Today breakfast and dinner will be included.*

Day 5: Skaftafell National Park - Jökulsárlón Glacial Lagoon -Vík

Travel through Skaftefell National Park, gateway to Vatnajökull Glacier known for having Iceland's highest mountains and Europe's

YOUR ITINERARY AT A GLANCE			
Day	1	Overnight Flight	
Day	2	Centerhotel Plaza, Reykjavik	
Day	3 - 5	Hotel Dyrholaey, Vik	
Day	6	Centerhotel Plaza, Reykjavik	
On some dates alternate hotels may be used.			

Please Note:

Book Now rates valid until May 06, 2024, valid on air inclusive packages only. Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

To complete your tour, we <u>include</u> roundtrip airport-to-hotel transfers when purchasing our airfare with your tour. If you have arranged for your <u>own air</u>, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

*The northern lights are in the Northern Hemisphere from September through April and are only visible when the sky is clear and free of clouds. As this tour is weather dependent, sightings of the northern lights are not guaranteed.

Coaches which may not be lavatory equipped may be used on this program. In this case, stops are made during travel periods. Due to the remoteness of the sites we visit, the travel time between restrooms may be up to 2 hours.

**The northern lights cruise is weather dependent and may be postponed or cancelled in the event of adverse weather or sea conditions.

This tour takes place in the winter. You can expect varying weather conditions with brisk days and limited daylight. We seek to best utilize your time while on tour; to account for the potential for adverse weather, some activities or days may need to be altered, shifted, or cancelled. In addition, museum visits and shopping may be affected by observance of religious or local holidays.

Hotel check-in will be immediately available on your arrival day. If your flight arrives in the early morning, breakfast will be included once you arrive to your hotel.

Single accommodations are limited and are available on a first come, first served basis.

Due to flight schedules, a post night may be required in some Icelandair gateway cities (at an additional cost). Please inquire at time of reservation.

largest ice cap. Travel to Jökulsárlón glacial lagoon, filled with floating icebergs. Explore this extraordinary landscape and search for seals swimming in cold waters. After dinner, continue searching for the northern lights dancing across the night sky.* *Today breakfast and dinner will be included.*

Day 6: Vík - Blue Lagoon - Reykjavík

Drive along the south shore towards the Reykjanes Peninsula. Known for its rugged landscape, lava fields, and numerous hot springs, the peninsula is home to the Blue Lagoon. Take a dip in the warm, mineral-rich waters of the geothermal pool, located in the heart of a dramatic lava field. Return to Reykjavík for your farewell dinner and overnight stay. *Today breakfast and dinner will be included.*

Day 7: Reykjavík - Tour Ends

Depart for home with many incredible memories. *Today breakfast will be included.*

Please be advised many airlines do not provide advance seat assignments until check-in at the airport. Advance seating will be subject to the airline's terms and conditions.

If you require any special assistance while on tour, please make us aware at time of reservation so the necessary request form can be sent to your attention.

For air-inclusive reservations, the name provided at time of booking must match your government-issued ID that will be used during travel. Name changes are subject to penalties.

IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require that your passport be valid at least 6 months beyond the dates of your travel. You are strongly urged to contact the appropriate consulate for details. Visit www.travel.state.gov for the U.S. State Department for the latest details about passports and visa requirements.

IMPORTANT: We recommend that travelers take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

Effective for travel in 2024, all visitors who do not need a visa to enter Europe will be expected to apply for an ETIAS visa waiver, for a fee, when visiting a Schengen Area Country. To identify Schengen Area Countries and to complete the ETIAS application, please visit https://www.etiasvisa.com/

The overall activity level of this tour is a level 3. This means you're an onthe-go traveler. You don't want to miss a thing, so walking and standing for longer periods of time (1-2 hours) isn't a big deal. You can navigate hills and uneven ground, climb into various modes of transportation (tuk-tuk, cable car, Zodiac, etc.), and could possibly anticipate changes in elevation. You can expect some longer days balanced with free-time to recharge or set out on your own adventure. While you are searching for the northern lights, you will be walking and waiting outdoors. It is recommended that you wear sturdy non-slip snow footwear and warm clothing including thermals, hat, scarf and gloves. Most natural sites such as waterfalls, beaches, and lava fields require walking on unpaved, uneven surfaces rendered slippery by ice and rain. Sturdy footwear and ice crampons are required if you plan to walk in these areas or approach the waterfalls.

CST#2006766-20 UBN#601220855 Nevada Sellers of Travel Registration No. 2003-0279

For more information contact

Russ Gervasi • Buffalo Retired Teachers Association • 716-479-4856 • rmg@roadrunner.com



Phone: 1-800-852-5655 Fax: 1-401-727-9014

If paying by credit card, please complete this form and return to Collette. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 1153262 DEPARTURE DATE: November 5, 2024	TOUR: Iceland's Magical Northern Lights GROUP NAME: Buffalo Retired Teachers Association			
Name of Passenger: Salutation: First Name: M (Mr., Mrs., Rev.) (P	Iiddle Initial: Last Name: Suffix: Please print as it appears on Passport) (Jr., Sr.)			
Cardholder Name:(Please print as it appears on your Credit Card	1)			
	t)			
Cardholder Phone:				
Credit Card Type:American Express	DiscoverMasterCardVisa			
Credit Card Number:				
Expiration Date: Amount to be charged: \$				
Cardholder's Signature:	Date:			
I agree to pay according to the card issuer agre policy, terms and conditions.	ement. I understand and accept Collette cancellation			
	equiring a billing address and phone number for UST be provided. Thank you for your cooperation! eturn this Authorization Form by mail to:			
Collette Attn: Accounts Receivable 162 Middle Street Pawtucket, RI 02860				
Above credit card information has been called in to	o Collette.			



TRAVEL DATE: 11/05/2024 TERRITORY: AC

RES#: 1153262

Iceland's Magical Northern Lights

For Reservations Contact: Russ Gervasi; Buffalo Retired Teachers Association; 716-479-4856; email: rmg@roadrunner.com

A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of April 29, 2024 are based upon availability. Final payment due by September 07, 2024. Deposits are refundable up until May 06, 2024. YOUR INFORMATION:

Clearly print your full name (first/middle/last) as it appears on your government issued travel documentation.

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the <u>legal</u> name and be 100% identical to the ID being used to travel passport/driver's license> including middle names or suffixes <Jr, Sr>.

First:	_ Middle:		Last:			Suffix:
Nickname:	_ Gender: () Male	() Female	Date of Birth: month		day	year
Address:		City:		State:		_ Zip Code:
Phone: ()	Cell: ()		Email Ad	dress:	
Passport Number:	Expiration I	Date: (month/day	//year)	_ Date of Issu	uance: (month/	day/year)
City, State, Country of Issuance:				_ Citizenship:	:	
Should you become ill or injured, whom	should we contact	(not traveling w	rith you):		Phone: ()
ROOMING WITH: Check if address is	the same as Passer	ger #1				
First:	_ Middle:		Last:			Suffix:
Please be advised, when travelling as part of a general Please reserve an upgrade to Elite Airfare for Service is limited and not available on all flight flight schedule as the group. Upgraded class Elite Air pricing (Premium Economy, Busines quoted based upon availability. Are you willing to separate from the group a "Federal law forbids carriage of hazardous mater baggage. A violation can result in 5 years' imprishttp://www.tsa.gov/traveler-information/prohibited TRAVEL PROTECTION: () Yes, I wish to plif you choose not to purchase Collette's Waiver In: Fee does not cover any single supplement charg supplement will be deducted from the refund of the service of the servi	or an additional rate hts or carriers. Other of service is for the is Class, or First Clas ir schedule to accomplate such as aerosols, sonment and penalties 1-items." Durchase travel prote surance Plan, you will in the surance Plan you will be surance Plan you wi	of: Busines restrictions may nternational port s) is valid until 8 modate your up fireworks, lithium to of \$250,000 or mo ction \$449 () ncur penalties for co	apply. Please note: if yo ion of the journey only. months prior to departugrade request? () Yes patteries & flammable liquipper. Details on prohibited No, I decline hanges and cancellations. ing companion electing to	ou purchase and re, after which () No ids aboard the items may be items may be items for any cancel for any	n upgrade, we contracted are subjective aircraft in your classification on TSA's " on Payment is due, reason prior to design	cannot guarantee the same ect to change and will be thecked or carry-on 'prohibited items" web page: ue with first deposit. The Waiver departure. The single
covered reasons. See Part B for details.) PLEASE MAKE CHECKS PAYABLE TO: (Collette () Check	() Credit Card	I			
Waiver/Insurance Amount: \$	Deposit An	nount: \$	Total a	mount enclos	ed: \$	
Cardholder Name (if paying by Credit Card)	:					
Cardholder Billing Address: Check if add	lress is the same as ab	oove				
Cardholder Phone:			Amount: \$			
Credit Card Number:			Expiration D)ate:	<u> </u>	
SIGNATURE REQUIRED for acceptance of	the below condition	s and agreemen	t to credit card use:	M Date:	IVI Y Y	

I agree to pay according to the card issuer agreement. I understand and accept the cancellation policy, terms and conditions. See http://www.gocollette.com/about-collette/terms-and-conditions for full terms and conditions of your purchase.

Important Conditions: Your price is guaranteed once deposit is received by Collette. Your price is not subject to increase after the deposit is received, except for charges resulting from increases in government-imposed taxes or fees.